GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:968
ANSWERED ON:21.07.2017
Security to Banks/ATMs
Kumar Shri Ashwini;Singh Shri Sushil Kumar

Will the Minister of FINANCE be pleased to state:

(a) whether there has been a sudden spurt in the incidents of robbery and attack on customers in banks, cash vans and Automated Teller Machines (ATMs) in the recent past;
(b) if so, the number of such incidents reported along with the amount looted/involved and persons arrested/acquitted during the last one year and current year, Bank and State/Union Territory-wise including Delhi and Srinagar;
(c) whether the public/private sector bank ATMs are provided adequate safety and security, including guards and if so, the details thereof; and
(d) the other steps taken/being taken by the Government to strengthen the security of the banks/cash vans/ATMs in the country and the outcome thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE

(a) & (b): Information provided by Reserve Bank of India (RBI) for the year 2016-17, bank-wise and state-wise, of the number of incidents of fraud, robbery, theft, dacoity & burglary etc. in ATMs and branches etc. is at Annexure I and Annexure II respectively.

(c) & (d): RBI has advised Banks from time to time to enhance security arrangements at their branches and ATMs including coverage of ATM sites by CCTVs and ensuring adequate training of security staff posted at ATMs. Banks have also been advised by RBI to review and strengthen the security arrangements in their branches / ATMs to deal with instance of robberies etc. and to deal with risk perceptions emerging from such incidents.
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